



The Top 8 factors to consider when choosing the best dentist!

1. Clean facility

Dental offices should operate in a very clean environment. Everything in the office should be clean, neat and organized. This is true for the equipment and instruments as well as the supplies, the administration area, the reception area and bathrooms. The office should also be wheelchair accessible.

2. Modern, high tech equipment

Today's dental offices are very different from the old days. The office you choose should be equipped with digital x-ray's. These type of x-ray's appear instantaneously on the computer screen and allow the doctor to diagnose potential or current problems right away. They are clearer, easier to manipulate and less radiation is needed to take them. Other things to consider: Does the office have intraoral cameras? Digital intraoral cameras are video cameras that can be inserted in the patient's mouth producing a still picture or video of the inside of the mouth. Is the office paperless? Are your records electronic – therefore they can easily be emailed in the event that you move away?

3. Convenient hours

Today's dental office must be able to meet the demands of busy people. The office should be open early mornings, afternoons and evenings. They should also be able to accommodate weekend patients. A doctor should also be available in the event of an emergency and the office personnel should be easily accessible by telephone.

4. Multiple services provided

Some dental offices are multi-specialty practices. What does this mean for you? Specialists have been through additional schooling above and beyond that of a general dentist. Multi-speciality means that the office will have a general/ family dentist and hygienist as well as specialists. Specialists could include: Endodontists (root canal),

Periodontist (experts in gum and bone health), Oral Surgeon prosthodontist (specializing in dental prosthetics) and Orthodontists. A multi-specialty practice gives you the ability to visit just one location for all your needs.

5. Friendly accommodating staff.

Being greeted promptly and properly by a staff member who knows who you are and is prepared for your visit should, perhaps, be the first item on the list. The front desk staff has a very important role in your visit. If they are knowledgeable and efficient, your treatment planning insurance processing will be smooth. The back office staff are equally important to you. They should be attending to you on time – minimal or no wait time. It is important that they are friendly and aware of your treatment for that day. The operatory should already be prepared for your visit. The doctor should explain everything to you and take all the time you need for questions. At the end of your visit, you should be walked out to the front desk.

6. Meets your needs

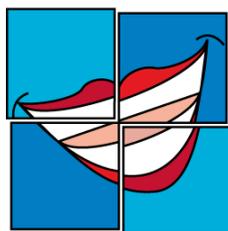
The office should fully satisfy your individual needs. This means that if you are nervous – they should be sympathetic. If you need sedation – they can and will provide it to you. If you have a difficult schedule – they can make it work for you. Whatever your concerns are – they should be the primary interests of the dental office. Your health and well-being is what matters most and the dental office should make that apparent.

7. Check the reviews!

The internet is a powerful tool. There is no better way to find the best dentist in your area than to read about the experiences other people have had. Search for the dentists in your area and look for reviews. Make sure the reviews are certified by google or another prominent 3rd party system (you don't want to be reading reviews written by the dentist and their staff). Remain open minded and read the reviews that pertain to the treatment you are seeking. Look at reviews from all levels of the dental office.

8. Credibility

Check the dentists' credentials. Be sure they are in good standing with the Royal College of Dental Surgeons of Ontario (RCDSO). The RCDSO is the governing body for dentists in Ontario. They protect the public's right to quality dental services by providing leadership to the dental profession in regulation.



grover
DENTAL CARE
Smiles "R" uss

1 Hayden St.
Hamilton, ON L9A 2X1
905-318-6684

723 Rymal Rd W, Suite 100
Hamilton, ON L9B 2W2
905-318-8814

11 Rebecca St, Suite 110
Hamilton, ON L8R 3H7
905-521-2181

